

## **Warranty & Money-Back Policy**

### **Return Conditions**

Our priority is customer satisfaction for all purchases made through our website. All return requests from users are evaluated and resolved by both the site administration and the relevant seller. The goods and services you have purchased are supported during the warranty period specified in the product description. Customer support is provided for all goods, and in case of problems, both the site administration and the seller will jointly address their resolution.

For digital codes and products, due to their nature, the seller is not obligated to accept return requests after delivery of the goods. Please note that if you cannot provide evidence that the goods were delivered in a defective condition, or you simply changed your mind, the seller may not accept your return request for delivered digital goods, as they cannot be resold.

If a return request leads to a dispute that cannot be resolved, the buyer may request resolution through arbitration. This process is designed to protect the rights of both parties.

We always strive to provide you with the best service and resolve any issues that arise as quickly as possible.